

THINGS YOU NEED TO KNOW



Prices can vary depending on.....

- Numbers requiring hair and make up (reduction available for groups)
- Traditional or Airbrush Make Up (Airbrush is an additional cost)
- Your location (and where the artist is coming from)
- Time you need to be ready by (starting before 7am start can incur a small extra fee)
- Public holidays can incur a small extra fee (10%).
- Minimum Call Out fee of \$130 applies when the stylist comes to you. (The minimum cost to you).

Booking Terms and Conditions

- At the time of booking a 20% deposit will be requested. Bookings can only be confirmed once a deposit is received. The deposit is your booking retainer which means we turn away all other jobs for that artist after your deposit has been received.
- This is to secure your date and is deducted from your balance on the wedding day. **This is non-refundable in the event of a cancellation.** Your booking arrangements cannot be confirmed until the deposit is received. It is not essential to pay the full 20% on booking if you have a large booking. \$100 will be accepted and the balance of the deposit can be paid after the trial. Without a deposit your team members are NOT locked in and can take other bookings.
- Your trial must be completed at the earliest convenience so we can confirm your booking and lock in your team member.
- Your numbers will be confirmed at your trial with your Artist. Once these are confirmed, you can only make changes up to 2 months prior to the wedding date. You are agreeing to pay in full for the confirmed number of people after the 60 day point. If someone is unable to attend to have their service completed on the day or cancels prior, the service will still need to be paid for in full. It is up to you to check and confirm your numbers before 60 days. Your artists are *committing their* time and expertise to you for your wedding day, sometimes more than 12 months in advance, so we think it is only fair for a commitment on both sides.
- Your deposit will be deducted from your balance on the day.
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- Final balance to be paid in full the week prior by direct deposit to the artist, or on the day, direct to your artist in cash. Most of the team do not have eftpos or credit card facilities. *Please confirm these arrangements with your artist.*
- Additional clients may be added to the booking providing there is sufficient time to fit them in. Please contact the office first to confirm this.
- By Booking with us and paying your initial deposit you are acknowledging and agreeing to our **Booking Terms and Conditions**

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Trials

We are happy to do a trial on a Saturday however, as you can imagine, there is a fair chance that we may have to *reschedule* at the last minute if we get a wedding booking or emergency back up is needed. *We give our brides priority* and of course you will have the same commitment on your special day.

Trial cost covers up to one hour. If you wish to trial several completely different styles, please discuss with your artist for costs. The girls are very accomodating but please be fair with their time.

Our team ...

Our team are all the best in the industry and in high demand. They come highly recommended by myself and others in the industry and only the highest quality Make Up and Hair products are used. Each artist may use different products but they are all high quality professional products designed for long lasting results. Please talk to your professional about their chosen products for more information.

Working with professional Make Up Artists and Hairdressers that are highly trained and have a good working ethic is important for a smooth and hassle free day.

If you have any issues whatsoever, or need help with anything or have any questions, your professionals are there to help you. Please don't hesitate to ask any questions.

In the event of an emergency or illness, I will do my best to provide another suitably qualified team member, however this will be at the additional cost of the client initially and any refunds or adjustments need to be made with the artist that was originally booked.

Other details

Work space

Please provide a small table or similar for both Hairdressers and Make Up Artists and a suitable area for them to work. Good natural light is best for Make Up but if not available please talk to your MUA prior.

Location and Timing Changes

Please advise your team of any change of location or timing. Please be advised that additional travel fees could apply if distance is further. Each artist is a *Freelance Artist* and may have other appointments later in the day or earlier. Any time changes need to be discussed with them as soon as possible. If there are any timing issues, please contact the office for assistance.

Pricing

We try to keep our prices standard across the board but our as our Team are all *self employed freelance individuals* there can be small variations in costs. Please check with your artist to confirm prices. In most cases it will be the same as our price list.....