

Terms and Conditions



Prices can vary depending on.....

- Numbers requiring hair and make up (reduction available for groups)
- Traditional or Airbrush Make Up (Airbrush is an additional cost)
- Your location (and where the artist is coming from)
- Time you need to be ready by (starting before 7am start can incur a small extra fee)
- Public holidays incurs a small extra fee.
- Minimum Call Out fee of \$130 applies when the stylist comes to you.

Booking Terms and Conditions

- At the time of booking a \$50 deposit is taken for Hair and \$50 deposit for Make Up. This is to secure your date and is deducted from your balance on the wedding day. **This is non-refundable in the event of a cancellation.** Your booking arrangements cannot be confirmed until the deposit is received.
- Your trial must be completed as the earliest convenience so we can confirm your booking.
- At the trial, Hair and Make Up numbers need to be discussed and details taken by your team member.
- Within 7 days after your trial, a further payment of 20% of your balance is to be paid within 7 days and direct to your artist. This confirms your booking with this artist. The payment is flexible but must be negotiated with your artist. **At this point you must confirm final numbers.** By confirming final numbers you are agreeing to pay in full for the confirmed number of people. If someone is unable to attend to have their service completed on the day or cancels prior, the service will still need to be paid for in full. Your artists are *committing* their time and expertise to you, sometimes up to 12 months in advance.
- Final balance to be paid in full the week prior by direct deposit to the artist or on the day, direct to your artist. Please confirm these arrangements with your artist.
- Additional clients may be added providing there is sufficient time to fit them in. Please contact the office first to confirm this.
- By Booking with us and paying your initial deposit you are acknowledging and agreeing to our **Booking Terms and Conditions**

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Trials

We are happy to do a trial on a Saturday however, as you can imagine, there is a chance that we may have to *reschedule* at the last minute if we get a wedding booking or emergency back up is needed. We give our brides priority and of course you will have the same commitment on your special day.

Trial cost covers up to one hour. If you wish to trial several completely different styles, please discuss with your artist for costs. The girls are very accomodating but please be fair with their time.

Our team ...

Our team are all the best in the industry and in high demand. They come highly recommended by myself and others in the industry and only the highest quality Make Up and Hair products are used. Each artist may use different products but they are all high quality professional products designed for long lasting results. Please talk to your professional about their chosen products for more information.

Working with professional Make Up Artists and Hairdressers that are highly trained and have a good working ethic is important for a smooth and hassle free day.

If you have any issues whatsoever, or need help with anything or have any questions, your professionals are there to help you. Please don't hesitate to ask any questions.

In the event of an emergency or illness, I will do my best to provide another suitably qualified team member, however this will be at the additional cost of the client initially and any refunds or adjustments need to be made with the artist that was originally booked.

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Other details

Work space

Please provide a small table or similar for both Hairdressers and Make Up Artists and a suitable area for them to work. Good natural light is best for Make Up but if not available please talk to your MUA prior.

Location and Timing Changes

Please advise your team of any change of location or timing. Please be advised that additional travel fees could apply if distance is further. Each artist is a Freelance Artist and may have other appointments later in the day or earlier. Any time changes need to be discussed with them as soon as possible. If there are any timing issues, please contact the office for assistance.

Pricing

We try to keep our prices standard across the board but our as our Team are all *self employed freelance individuals* there can be small variations in costs. Please check with your artist to confirm prices. In most cases it will be the same as our price list.....